East Rio Hondo Water Supply Corporation P.O. Box 621 \* 206 Industrial Parkway \* Rio Hondo, Texas 78583 Phone (956)-748-3633 \* Fax (956)-748-3179 \* www.erhwsc.com "This Institution is an Equal Opportunity Employer and Provider"

October 6, 2023

Attn: East Rio Hondo Water WSC Wholesale Customer

East Rio Hondo Water Supply Corporation (ERHWSC) PWS ID#0310096, ERHWSC-Arroyo City PWS ID#0310031, and ERHWSC-North Cameron Regional Water Treatment Plant PWS ID#0310152 will be converting to <u>free chlorine</u> disinfection on October 28, 2023 at 6:00 AM and continuing through November 28, 2023 as a routine annual maintenance process to address any nitrification issues in our distribution systems. On November 30, 2023 at 6:00 AM ERHWSC, ERHWSC-Arroyo City, and North Cameron Regional WTP will revert back to <u>chloramine</u> as its primary disinfection. During this conversion process a stronger chlorine/bleach odor may be apparent in your drinking water. All regulatory requirements will be adhered to during this process in regards to the level of chlorine in your drinking water. ERHWSC advises any customers with medical conditions that may be affected by chlorinated water to consult medical professionals in regards to consuming chlorinated drinking water. If you have any questions or concerns my contact information is listed below.

Sincerely,

East Rio Hondo WSC (956)-748-3633